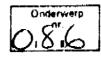
## INSTITUUT VIR EIETYDSE GESKIEDENIS

Die Universiteit van die Oranje-Vrystaat

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**Business Day** 

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## ll for overhaul -cover associati

INSURANCE brokers are becoming increasingly frustrated with the SA Special Risks Insurague Association (Sasria).

They say the association, which specialises in riot cover, is cumbersome and should be overhauled completely.

"Its administration is extremely cumbersome, complicated and difficult. While the concept is excellent, Sasria is

While the concept is excellent, Sasria is definitely an animal designed by a committee," says broker David Hersch.
Sasria board members reject allegations of inefficiency, saying the system is designed to be as simple and as administration-free as possible.

A senior official said yesterday: "It is easy to criticise from outside, but I would like them to come and do a better job."

job.

Price Forbes Federale Volkskas executive director Don Gallima e, who chairs the SA Brokers' Associa'ion sub-committee liaising with Sasria, said: "After dealing with Sasria for the past

## By ALAN RUDDOCK

six years I am in a very frustrated state, I am frustrated with the mechanics of the system. Sasria are very difficult to talk to in a business sense and it is almost impossible to get reasonable, commercial, commonsense answers out of them.

"While I can sympathise with their problems, there are just too many parties involved. The whole system is to blame.

Sasria came in for sharp criticism last week when it refused to pay out a claim by the Argus newspaper group after a reporter's car was damaged in township violence. Sasria said the reporter was negligent in driving into a riot area, while Argus pointed out he was doing his job.

Brokers warned that the Sasria decision cast doubt over much of its other riot cover.

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